



MEDICATION POLICY

Our medication policy is intended to ensure correct prescription refills in a timely manner.

The medication refill line is checked Monday through Friday periodically throughout the day. Requests made on Friday after 12 pm will be addressed the following Monday. Allow 48 hours to process your refill request. Using the refill line is the fastest way to get your medications.

Be proactive when refilling your medication, call the refill line when you are running low.

Call (808)875-7600

Leave a detailed message regarding your refill request:

First and last name

Date of birth

Phone number

Medication name(s)

Desired pharmacy

Prescribing healthcare provider's name

- Do not give away or sell your medications as this is a federal offense and can be punishable by fine and/or imprisonment.
- Scheduled controlled medications, including, but not limited to, Vicodin, morphine, and Xanax, may only be renewed by your prescribing physician.
- All lost or stolen medications should be reported to your physician immediately.
- All stolen scheduled controlled medications must be reported to the police and a copy of the police report must be presented to your physician before early renewal refills are considered.
- Any medication renewal is up to the discretion of your healthcare provider.
- Medications are refilled Monday through Friday and require 48 hours to process.